

## INTERNET NOTICE – PLEASE READ FOR ROUTER INSTALL

IF YOUR INTERNET IS NOT WORKING YOUR **ROUTER COULD BE INSTALLED WRONG.**

**IMPROPER ROUTER CONNECTIONS CAN CAUSE INDIVIDUAL AND BUILDING INTERNET FAILURES.**

IN ORDER TO PREVENT THIS PROBLEM

YOU MUST CHECK YOUR ROUTER AND BE SURE IT IS PLUGGED IN PROPERLY.



### **PROPERLY CONNECTED** ROUTERS.

- THE ROUTER ON THE **LEFT** - THE OUTLET ON THE LEFT SIDE SAYS THE WORD "INTERNET"  
(THERE IS A BLUE CORD PLUGGED IN THE LEFT SIDE.)  
THE BLUE CORD IS COMING FROM THE OUTLET IN THE WALL IN YOUR LIVING ROOM,  
NOT FROM A LAPTOP OR DESKTOP COMPUTER.  
ALL THE OTHER JACKS ARE CONNECTIONS FOR YOUR COMPUTER, LAPTOP ETC.
- THE ROUTER ON THE **RIGHT** SHOWS THE CORD COMING FROM THE INTERNET WALL JACK AND PLUGGED INTO THE OUTLET THAT IS IN YELLOW – IT ALSO SAYS "INTERNET". THE OTHER CONNECTIONS ARE FOR A DIRECT PLUG INTO YOUR LAPTOP OR COMPUTER ETC. YOU MAY CHOOSE WIRELESSLY HOWEVER.

SOME OF YOU MAY BE PLUGGING THESE CONNECTIONS **IN BACKWARDS.**

WHEN YOU DO THAT, OUR SYSTEM TRIES TO MAKE THE CONNECTION WITH YOUR ROUTER,  
IT CONTINUALLY TRIES AND **CONTINUALLY FAILS.**  
THIS CAUSES THE INTERNET IN YOUR BUILDING TO FAIL!

IF YOU ARE CONSTANTLY CAUSING THIS PROBLEM

**WE WILL DISCONNECT YOU FROM OUR SYSTEM AND THERE WILL BE A CHARGE TO RECONNECT YOU PROPERLY!**

THIS MEANS, YOU MUST CALL AN OUTSIDE COMPANY (VERIZON OR COMCAST) TO PROVIDE YOUR INTERNET SERVICE.  
NO OTHER WARNINGS WILL BE GIVEN TO YOU.

**HELP YOUR NEIGHBOR OUT IF YOU CAN!**

**YOU MAY CALL US IF YOU NEED HELP –**

**HOWEVER, THERE WILL BE A CHARGE TO YOU IF YOUR ROUTER IS NOT PROPERLY INSTALLED OR IF YOU REQUIRE OTHER I.T. WORK!**